

PRIVACY POLICY

Palmetto Propane Fuels and Ice, Inc. will collect basic information about you when you complete our customer information request forms. We use the information we collect from you to attempt to provide you with information we believe you may find useful. We do not make such information or your e-mail address available to third parties. If we decide to change our Privacy Policy, we will post these changes on our Web site so you will be aware of what information is collected, how it is used and under what circumstances it will be disclosed.

SECURITY POLICY

Your payment and personal information is always safe. To provide you with an increased level of security, access to your account at Palmetto Propane Fuels and Ice, Inc. will require a password, which you will select. We strongly recommend that you not disclose your password to anyone. All personal information you provide to Palmetto Propane Fuels and Ice, Inc. will be stored in a secure database. For your protection, we will never display more than four digits of your credit card number on the screen.

REFUND POLICY

All refunds will be reviewed on case by case bases within 30 days of purchase. If a credit card was used to purchase the merchandise, the refund will be processed back to the credit card used at the time of purchase, when the merchandise is returned.

SHIPPING POLICY

We do not ship. Purchased merchandise can be picked up at your local store.